

Smart Watch eSIM Activation Guidelines (“eSIM Service”)

A. Prerequisites to activate eSIM Service on Smart Watch

- 1) In order to activate the Smart Watch eSIM Service, visit the manufacturer’s website to ensure that you comply with all the pre-requisite information to be able to use the eSIM Service.
- 2) Service Plan: A valid and active stc Postpaid or Prepaid Service Plan is required:
 - a) for Prepaid customers, a valid monthly add-on must be activated in order to subscribe to the eSIM Service on your Smart Watch; and
 - b) (ii) for Postpaid customers, an additional add-on monthly fee must be activated and charged on your Service Plan.
- 3) Account: you must have a valid Account registered with stc for the same Account which the Service Plan is activated under. In the event that your Account credentials do not match our records, registration of the eSIM Service will not be successful, and a new one will need to be created as per our business rules.

B. Voice and Data Service Plan Usage as part of the eSIM Service on Apple Watch

- 1) Your Service Plan allowances (local & international calls and local mobile data) will be shared between your Smart Watch and your Service Plan activated on your mobile device’s SIM Card.
- 2) Standard charges will apply in accordance with the terms of your Service Plan in case your Service Plan’s allowance is consumed.
- 3) You can only activate/configure one eSIM to the Smart Watch.

C. eSIM Service Charges

- 1) In addition to your Service Plan charges, you will incur a monthly recurring fee of BD 2.7, which includes 10% VAT, for availing the eSIM Service on your Smart Watch.

D. Suspension and Termination of the eSIM Service

- 1) If the eSIM is deleted from the Smart Watch without disconnecting or deletion/suspension from the Service Plan, the pairing charges may still apply until the Smart Watch is disconnected from your Service Plan.
- 2) In such an event, you will not be entitled to any refund of the monthly recurring charge paid during such period.

E. eSIM Service Limitations

- 1) Only local calls and local data can be used as part of the eSIM Service.
- 2) Roaming services cannot be used on your Smart Watch.
- 3) You can only connect the eSIM Service to one (1) Smart Watch device.

F. Terms and Conditions Apply

You understand, acknowledge and accept that our standard [Terms And Conditions](#) will apply to your use of the eSIM Service.