



**stc**

**stc One**

stay connected  
on any device,  
anytime and  
anywhere

Powered by:

**AVAYA**

## stc One

A cloud-based unified communications suite that allows Single Interface for voice, video, email, and messaging.

stc One offers advanced calling features, which are essential to meet employee and customer demands with quick, reliable and effective services. It provides access to voicemail, email, call details reports, auto attendant, directory, music on hold, and voice messaging.

## Unified Communications that Service Enterprise Performance

- **Simplifying Reachability**

Mobility means convenience, but it can also mean confusion: Multiple reach numbers, competing messaging system and people guessing how best to reach an employee. That's why stc One client software unifies a user's profile regardless of the device being used and provides a single voicemail for messages.

- **Connecting to Customers**

Missed calls mean lost sales and frustrated customers. stc One client software is designed to minimise missed connections through having incoming calls simultaneously ring on up to five devices. Users can easily manage preferences such as sending calls to any device/ location based on a schedule, screening calls and knowing when VIPs are trying to reach you.

- **Extending Expertise**

Your customers are everywhere and with stc One mobility feature, critical expertise and decision-making can be everywhere, too. Presence information shows availability of colleagues, partners, executives, subject matter experts, etc. See at a glance who is online, on the phone, available to instant message, in a conference call, travelling, or on vacation.

- **Connecting Seamlessly**

The "mobility = travel = cellular" equation barely captures the evolving state of mobility in today's enterprise. Many "mobile" workers never leave the campus. A large percentage of cellular calls take place in the office. That's why stc One client software supports seamless connectivity across networks and devices.

## Key Benefits

- **Lower Hardware & Servicing Costs**

stc One does not require a large up-front capital investment, nor does it require ongoing maintenance and personnel to manage the system as it is supported remotely by stc professional engineers.

- **One Number for all your Devices**

stc One allows employees to use the office extension number to work anywhere, anytime, and on any device they choose such as mobile, desktop phone and laptop.

- **High Reliability and Security**

stc One provides highly secure and reliable networks to ensure that enterprises have full access to their voice solutions without compromising security.

- **Flexibility**

Enterprises can choose the stc One packages that meet their requirements and have the ability to adjust quickly and easily.

- **Scalability**

Being able to scale and grow your phone system as your business grows is a huge benefit of using stc One. Unlike traditional, on-premise PBX systems, stc One allows businesses to easily add or remove extensions & lines without hassle or additional capital investment. Moreover, you only pay for what you use.

- **Managed Service**

The platforms are managed, supported and are ensured to be up to date with the latest technology. stc One service is completely managed by a team of experts with 24x7 service monitoring. The stc Business support team manages customer change request with defined SLAs, so customer neither has to invest on expertise nor the technology,

## **Simplified Packaging**

stc makes it easy for you to get started and scale as and when required by your business, with predefined packages including all required features to components to deliver and run the service effectively. You have options to add users, feature bundles, devices that work best for your business. Contact us today to discuss the right solution for you.

For more information, contact your dedicated Account Manager, call our business customer care at 128, or email us on [business@stc.com.bh](mailto:business@stc.com.bh) or visit [www.stc.com.bh/business](http://www.stc.com.bh/business)



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